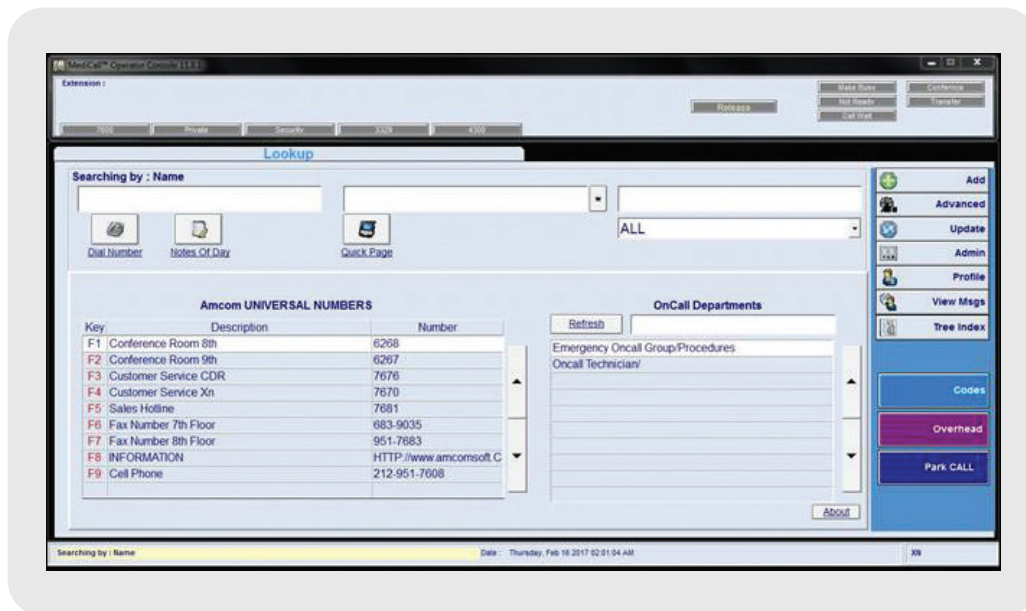


Deliver Real-Time On-Call Schedules to Your Call Center



Integrate Provider Scheduling powered by Lightning Bolt with Spok MediCall to deliver real-time on-call schedules created and managed in Provider Scheduling to Spok MediCall's call center platform. Locate on-call providers quickly without pivoting to a different application, referring to out-of-date schedules, or manually entering schedules into Spok MediCall.



**Accelerate
Speed to
Care**

Speed time to contact on-call providers with a simplified click-to-connect workflow.



**Improve
Communication
Accuracy**

Reduce communication errors and save time by eliminating outdated schedules and manual entry.

Features and Functionality

- **Flexible Mapping** — Customize how schedules are displayed in Spok MediCall.
- **Streamlined Workflow:** Contact providers directly using your preferred methods in Spok MediCall.
- **Real-Time Secure Feed:** Our API connection via VPN tunnel offers enhanced security and real-time speed.

The Schedule, Contact (Provider), Task Name, Start and End Times are transferred from Provider Scheduling for all published schedules.

About PerfectServe

PerfectServe accelerates speed to care by optimizing provider schedules, streamlining clinical communication, and engaging patients and their families in the care experience. Our cloud-based software simplifies complex clinical workflows and schedules with secure and timely communication by dynamically routing messages to the right person at the right time. We drive more efficient care collaboration in all settings to improve patient outcomes and bring joy back to caregivers. PerfectServe has more than 20 years of experience and is a trusted partner to more than 500 hospitals and 30,000 medical practices.



To learn more,
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